



Privacy Policy

May 2018

We take your privacy seriously.

The material below outlines our privacy policy, and how we treat your personal information. This Privacy Policy applies only to the ETU, and not to the collection and use of personal information by any third party.

Consent

Your use of our services signifies your consent to us collecting and using personal information about you in accordance with this Privacy Policy.

What information do we collect?

The ETU website is a subset of the ITU Website and all the data held on this is the responsibility of the ITU as Data Controllers. This includes all athlete details, Federation details, race information, race results, surveys and news items and is subject to the ITU Privacy Policy as the data controller.

The ETU does however retain some details including:

- National Federations affiliation details annually submitted (including possible personal information),
- Athletes details - in order for us to process prize money payments
- Athlete details - development athletes involved in development projects
- Technical Official Details
- Local Organising Committee and Race Organiser details and
- Sponsor details.

How do we use your information?

Any personal data relating to you will be used and recorded by us in accordance with current data protection legislation and this Privacy Policy.

We keep and utilise this data for the efficient and effective running and management of the organisation for the development of the sport of triathlon in Europe.

We keep the minimum amount of data that is needed to achieve this and we never share personal data with any third party with the exception of the ITU (for occasional business purposes) and or unless obliged to do so for a legal requirement.

We will send periodic newsletters to our member National Federations and may also issue surveys to gather information. Surveys would be used to gather generalised data such as number of members by gender and age but may require contact details if there is a need to follow up.

We may use your personal information to communicate with you, such as to let you know about new features or offerings on triathlon.org, for record keeping purposes, and in aggregate (and therefore anonymously) for market research purposes, to track activity on our site, to publish trends and/or to improve usefulness and content and for any other purpose that we may notify to you and the relevant data protection authority from time to time.

We reserve the right to disclose your personal information to any law enforcement agency requesting it in connection with the commission of any offence, once we are reasonably satisfied as to the circumstances surrounding the request. We also reserve the right to access and disclose your personal information in order to comply with applicable laws a lawful government requests, to operate our systems properly or to protect our users and ourselves.

Except as expressly stated in this Privacy Policy, we will not sell, share, trade or licence your personal information to others without your express consent.

Security

We take every precaution to protect your personal information. In addition, we have strict security protocols in place to protect data from unauthorised access, improper use or disclosure, unauthorised modification, and unlawful destruction or accidental loss. We only allow access to the data when absolutely necessary, and then under strict guidelines as to what use may be made of such details. We may ask you for proof of identity before disclosing any personal information to you.

Surveys

We always aim to improve the services we offer. As a result we may occasionally canvass our customers using surveys. Participation in surveys is voluntary, and you are under no obligation to reply to any survey you might receive from us. Should you choose to do so, we will treat the information you provide with the same high standard of care as all other customer information.

Correcting and Updating Personal Information

If your personal information changes, or if you believe that the personal data we hold about you is incorrect, you may ask us to correct or update the personal information held by us by sending an email to info@triathlon.org

Privacy Support

If you have any enquiry or concern about our privacy policy, please email us at etu_hq@etu.triathlon.org